

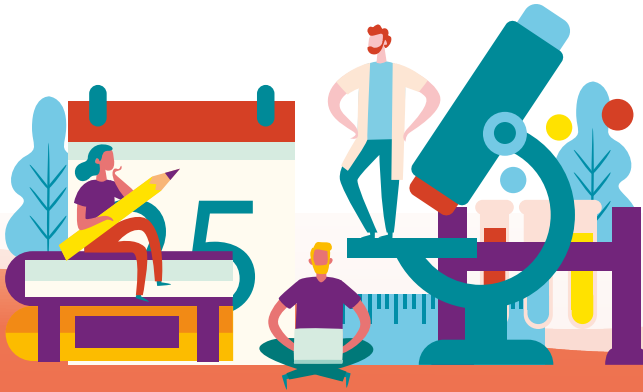
FROM 6<sup>TH</sup> SEPTEMBER  
TO 29<sup>TH</sup> OCTOBER 2021



# WELCOME DESKPARIS.FR

A MULTILINGUAL WELCOME DESK FOR  
INTERNATIONAL STUDENTS AND RESEARCHERS

Find the required information  
and carry out your administrative procedures  
in one click at [welcomedeskparis.fr](https://welcomedeskparis.fr)



Dedicated mail box



Visit us in person or join us through video call,  
with an appointment



EMI (chatbot)



Live Chat



Facebook Live Sessions



Welcome Desk Paris TV

#WELCOMEDESKPARIS



# THE SERVICES OF THE #WELCOMEDSKPARIS OF THE "CITÉ INTERNATIONALE UNIVERSITAIRE DE PARIS"



## Crous

The Crous de Paris staff will provide you with all the information on student housing, grants, social assistance, family allowances, health insurance, university restaurants, CVEC, language courses, sport and culture.

**Online attendance** on the acc&ss website



## Residence Permit

The *Préfecture de Police de Paris* "CRECI" office located at the Cité internationale, will welcome, inform and guide you, and process your requests by appointment:

- For a first residence permit ("mineur scolarisé" and "concours" visas and researchers living in Paris).
- For the renewal of student residence permit upon presenting their appointment letter (residents of the Cité internationale are welcomed by appointments issued by acc&ss)

**On-site attendance** for the residents of the Cité Internationale only, applying for an APS or a "RECE" residence permit

**Online attendance** on the acc&ss website, for the online procedure



## Financial housing assistance

The staff from the Caisse d'Allocations Familiales (CAF) will help you to complete and submit your online application.

**On-site attendance, with appointment:**

Monday to Friday from 9am to 5pm

**Online attendance** on the acc&ss website



## Employment

For students during their academic course, an advisor from the **Pôle Emploi** will be available on-site to provide you with personalized help regarding your CV, highlighting your skills for a job search and job interviews, etc. and provide useful information related to Pôle Emploi specific procedures such as: information, enrollment, *Emploi Store*, etc.

**On-site attendance:** Tuesdays from 9am to 5pm

**Online attendance** on the acc&ss website

For students who are at the end of their academic endeavour and keen to prepare themselves for their professional careers, an advisor from **APEC** will guide and provide personalized suggestions online and through webinars.

**Online attendance** on the acc&ss website



## Housing regulations

A legal advisor from the Agence Départementale d'Information sur le logement (ADIL75) will inform you about your rights and obligations related to your lease, from your arrival in your apartment to your departure.

**Online attendance** on the acc&ss website



## Health Insurance

Advisors from the Caisse Primaire d'Assurance Maladie de Paris (CPAM) will inform you about your rights for universal health protection or "*Protection Universelle Maladie*", (affiliation to health insurance, reimbursements, finding a doctor, the "carte vitale").

**On-site attendance, with appointment:**

Monday and Wednesday from 9am to 5pm

**Online attendance** on the acc&ss website



**Ask all your questions to the acc&ss service, expert in international mobility!**



## Welcome, information & support

The acc&ss Paris Centre team of the Cité internationale universitaire de Paris and multilingual international students will answer your questions regarding your stay in the Paris Region. Spoken languages: French, English, Spanish, Portuguese, Russian, and Chinese.

**On-site attendance, with appointment:**

Monday to Friday from 9am to 5pm

**Online attendance** on the acc&ss website



## acc&ss Website

It allows you to find all the necessary information related to international mobility and to make an appointment with the partners and with the acc&ss team of the Cité internationale.

**Adresse :** <https://access.ciup.fr/>



## EMI (chatbot)

An Enlightener of your International Mobility, will remain active to inform and guide you during the closed hours of the Welcome Desk Paris"



## And all year long!

For students, PhD students and researchers: the acc&ss service is here for you!

Whether you are a French or an international student, a resident of the Cité internationale universitaire de Paris, or not. We provide information to help you prepare your stay and accompany you during your stay in the Paris Region. Our services include: assistance in finding accommodation, helping and understanding the administrative procedures, work regulations, job search, French language, family stay, cultural activities...

**On-site attendance, with appointment:**

Monday to Friday from 9am to 5pm

# CONTACT METHODS

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