

THE SERVICES OF #WELCOMEDESKPARIS BY CITÉ INTERNATIONALE UNIVERSITAIRE DE PARIS



Residence Permit

The *Préfecture de Police de Paris* officers will welcome, inform and guide you at the PAN (digital access welcome desk) located at the Cité internationale universitaire de Paris.

On-site welcome (check out the welcome terms and conditions on the welcomedeskparis.fr web site)

Online information on the Welcome Desk Paris website: [useful links for all your paperless processes](#)



Employment

An advisor from the Pôle Emploi will be available on-site to provide you with personalized help regarding your CV, highlighting your skills for a job search and job interviews, etc. and provide useful information related to Pôle Emploi specific procedures such as: information, enrollment, *Emploi Store*, etc

On-site welcome: Tuesdays from 9 am to 1 pm and from 2 to 5 pm

Appointment booking: welcomedeskparis.fr



Health insurance

Advisors from the Caisse Primaire d'Assurance Maladie de Paris (CPAM) will inform you about your rights for universal health protection or "Protection Universelle Maladie" (affiliation to health insurance, *reimbursements*, finding a doctor, *Complémentaire santé solidaire*, the "carte vitale").

On-site welcome with an appointment: Monday and Wednesday from from 9 am to 1 pm and from 2 to 5 pm

Appointment booking: welcomedeskparis.fr



Financial housing assistance

The staff from the Caisse d'Allocations Familiales (CAF) will help you to complete and submit your online application.

On-site welcome with an appointment: from Monday to Friday, from 9 am to 1 pm and from 2 to 5 pm.

Phone or video call appointments (depending on the dates)

Appointment booking: welcomedeskparis.fr



Housing regulations

A legal advisor from the Agence Départementale d'Information sur le logement (ADIL75) will inform you about your rights and obligations related to your lease, from your arrival in your apartment to your departure.

Send your questions by email to info.etudiant@adil75.org



Ask all your questions to the acc&ss service, expert in international mobility!



Welcome, information & support

The acc&ss Paris Centre team of the Cité internationale universitaire de Paris and multilingual international students will inform you on various topics related to mobility and help you realize your paperless administrative procedures.

On-site welcome without appointment, From Monday to Friday, from 9 am to 5 pm.

Information by email to welcomedeskparis@ciup.fr



acc&ss Website - access.ciup.fr

It allows you to find all the necessary information related to international mobility and to make an appointment with the partners and with the acc&ss team of the Cité internationale.

Thematic briefing notes: [refer to welcomedeskparis.fr web site](#)

Welcome Desk Paris appointment booking: [Welcomedeskparis.fr](https://welcomedeskparis.fr)



EMI (tchatbot)

An Enlightener of your International Mobility, will remain active to inform and guide you during the closed hours of the Welcome Desk Paris



And all year long!

For students, PhD students and researchers: the acc&ss service is here for you!

Whether you are a French or an international student, a resident of the Cité internationale universitaire de Paris, or not, we provide information to help you prepare your stay and accompany you during your stay in the Paris Region.

Check out the welcome terms and conditions on the: <https://access.ciup.fr/access-paris-centre/>

Do you have a question? Please write to access@ciup.fr