

THE SERVICES OF THE WELCOME DESK PARIS.FR OF THE "CITÉ INTERNATIONALE UNIVERSITAIRE DE PARIS"

Ask all your questions to the acc&ss service, expert in international mobility!



Welcome, information & support

The acc&ss Paris Centre team of the Cité internationale universitaire de Paris and multilingual international students will inform you on various topics related to mobility and help you realize your paperless administrative procedures.

On-site welcome without appointment,

From Monday to Friday, from 9 am to 5 pm and videoconferencing by appointment welcomedeskparis.fr

Information by email to

welcomedeskparis@ciup.fr



CAF - Financial housing assistance

The staff from the Caisse d'Allocations Familiales (CAF) will help you to complete and submit your online application.

On-site welcome with an appointment: from Monday to Friday, from 9 am to 1 pm and from 2 to 5 pm.

Appointment booking: welcomedeskparis.fr



ADIL75 - Housing regulations

A legal advisor from the Agence Départementale d'Information sur le logement (ADIL75) will inform you about your rights and obligations related to your lease, from your arrival in your apartment to your departure.

Send your questions by email to

info.etudiant@adil75.org



CPAM - Health Insurance

Advisors from the Caisse Primaire d'Assurance Maladie de Paris (CPAM) will inform you about your rights for universal health protection or "Protection Universelle Maladie" (affiliation to health insurance, *reimbursements*, finding a doctor, *Complémentaire santé solidaire*, the *carte vitale*).

On-site welcome with an appointment:

Monday and Wednesday from 9 am to 1 pm and from 2 to 5 pm

Appointment booking: welcomedeskparis.fr



PÔLE EMPLOI - Employment

An advisor from the Pôle Emploi will be available on-site to provide you with personalized help regarding your CV, highlighting your skills for a job search and job interviews, etc. and provide useful information related to Pôle Emploi specific procedures such as: information, enrollment, *Emploi Store*, etc

On-site welcome: Tuesdays from 9 am to 1 pm and from 2 to 5 pm

Appointment booking: welcomedeskparis.fr



acc&ss Website - access.ciup.fr

It allows you to find all the necessary information related to international mobility and to make an appointment with the partners and with the acc&ss team of the Cité internationale.

[Welcomedeskparis.fr](https://welcomedeskparis.fr)

Thematic briefing notes : refer to welcomedeskparis.fr web site

Welcome Desk Paris appointment booking:
[Welcomedeskparis.fr](https://welcomedeskparis.fr)



PRÉFECTURE - RESIDENCE PERMIT

For your procedures related to residence permits, the Préfecture de police of Paris informs you that most of the student and researchers' procédures are now on line.

Online attendance : find all the useful links for your procedures welcomedeskparis.fr



For any difficulty related to your procedures with the Préfecture de Police of Paris (complex or urgent situation, situations specific to certain profiles), please do not hesitate to contact the acc&ss Paris Centre team by email at [access\[@\]ciup.fr](mailto:access[@]ciup.fr) or Welcome Desk Paris.

Paris Prefecture of Police contact form

<https://url.ciup.help/prefecture>



EMI (CHATBOT)

An Enlightener of your International Mobility, will remain active to inform and guide you during the closed hours of the Welcome Desk Paris



And all year long!

For students, PhD students and researchers: the acc&ss service is here for you!

Whether you are a French or an international student, a resident of the Cité internationale universitaire de Paris, or not, we provide information to help you prepare your stay and accompany you during your stay in the Paris Region.

Check out the welcome terms and conditions on the: <https://access.ciup.fr/access-paris-centre/contact/>

Do you have a question? Please write to access@ciup.fr

